

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Deborah Taylor Tate, Director
Pat Miller, Director
Ron Jones, Director



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03 MAR 11 460 James Robertson Parkway
Nashville, Tennessee 37243-0505

TN REGULATORY AUTHORITY
DOCKET ROOM

January 31, 2003

Mr. Jeremy S. Haskin
1802 Joben Avenue
Murfreesboro, TN 37129

Dear Mr. Haskin:

On April 16, 2002, your settlement agreement with the Consumer Services Division of the Tennessee Regulatory Authority (the "Authority") in resolution of 8 violations of Tennessee's Do-Not-Call statute was approved by the Authority's Directors. Since that time, only one payment pursuant to the agreement has been received, leaving an outstanding balance of \$4,000 as of April 18, 2002.

Upon learning of the violations at issue, the Authority worked diligently to resolve this matter to the satisfaction of all parties involved. A maximum penalty of \$18,000 was reduced to \$5,000 with the understanding that it would be paid in full as agreed. As no payment has been received in the past 9 months, it is now clear that you do not intend to abide by the terms of the settlement agreement. Accordingly, the Authority has no alternative but to take whatever recourse is available.

As you will recall from the 6th term of the settlement agreement (a copy of which is attached for your convenience), any failure to comply with the terms of the agreement permits the Authority to reopen the docket and pursue all penalties for the original violations, notwithstanding the terms of the agreement. Further, Tenn. Code Ann. § 65-4-120 permits the Authority to assess an additional penalty of \$50.00 per day for failure to comply with the order. The additional penalty totals in excess of \$13,000, subjecting you to a total liability of more than \$31,000, excluding applicable costs.

Nevertheless, if you contact the Authority on or before February 18, 2003, we will be willing to discuss alternative payments arrangements for the remaining \$4,000 balance. Otherwise, the Authority will have no choice but to pursue further legal action. We look forward to hearing from you soon regarding this matter.

Sincerely,

Kim Beals
Legal Counsel

CC: Eddie Roberson, Chief of Consumer Services